

Tipax

تیپاکس

Iran's first private courier service with 66+ years of experience. 10000+ staff with 1100+ representative offices across Iran. Door-to-door parcel delivery; COD; and business logistics solutions.

Record	IR-CO-2174 · Tipax Express Pars · sector logistics · founded 1960 · Tehran
Entity verification	Verified: the legal identity is confirmed by an official source. The tier describes the entity, not every field; each fact below carries its own evidence state.
This document	Version 2026-10-07.4795cef1. Generated 2026-10-07 from a snapshot of the record taken 2026-10-07 (69 public facts; facts checksum d311a8381ee30b722806e48c51cb1256; snapshot sha256 4795cef1973e75fb...). Nothing in it was typed by hand: every figure, period, source and note is the record field.
Dates	Latest fact update on the record 2026-10-07 · last full desk review 2026-09-15 · a full review re-reads every source; a fact update touches one field.
Currency of this file	The live record at tehranindex.com/companies/tipax is corrected continuously and supersedes this file for anything dated after 2026-10-07. Corrections are logged with dates at tehranindex.com/corrections .

Evidence states used below: [Official record](#) · [Company disclosed](#) · [Founder disclosed](#) · [Third-party reported](#) · [Tehran Index derived](#) · Not disclosed. Official record means a registry, exchange or regulator document; company and founder disclosed means the company or its executives on the record; third-party reported means press or a shareholder report we hold but not the underlying filing; derived means a Tehran Index mapping, never a market study.

Decision snapshot

Headline figures a reader asks for first. Founder and CEO statements are labelled as such and are not audited.

Legal entity (Official Gazette) Company record and notice list read 15 September 2026 Official record	Tipax Express Pars, a private joint stock company registered in Tehran on 14 November 2017 (14 November 2017), registered office at Valiasr Square, Ostad Nejatollahi Street, number 38, fifth floor. Thirty-seven gazette notices to 19 August 2026, the most recent an ordinary general meeting of 11 July 2026. The Tipax brand itself dates to 1973 and predates this company; the brand history is not evidence about this entity. Source: Official Gazette of the Islamic Republic of Iran, legal-notices portal (rrk.ir): company record, board table and notice list · https://rrk.ir/ords/ · retrieved 2026-09-15 Note: Read directly on the gazette portal. This notice names the company and never mentions the consumer brand: it proves a company of this name is registered, but it does not say that company operates the brand.
Registered capital Capital notices 27 February 2024 and 13 October 2025 Official record	Capital of 4,000,000,000,000 rial (400 billion toman), divided into 4,000,000,000 ordinary registered shares of 1,000 rial, since the extraordinary general meeting of 6 August 2025, raised from 2,000,000,000,000 rial entirely out of retained earnings. The previous increase, from 1,000,000,000,000 rial in January 2024, was funded from matured receivables. Neither increase is cash paid in by shareholders, and registered capital is not a valuation or a measure of size. Source: Official Gazette legal-notices portal (rrk.ir), capital-increase notices · https://rrk.ir/ords/ · retrieved 2026-09-15 Note: Read directly on the gazette portal. Both increases are the non-cash pattern the registered-capital caveat describes.

Operating and financial metrics, period-stamped

Series are as disclosed; where a definition changed between years the note says so and the series is not continuous.

Customers who sent parcels Year to 20 March 2023 Company disclosed	2,502,679 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Customers who received parcels Year to 20 March 2023 Company disclosed	7,944,507 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06

Customers who sent parcels, year-on-year change Year to 20 March 2023, against year to 20 March 2022 Company disclosed	22 per cent, from 2,047,858 to 2,502,679 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Customers who received parcels, year-on-year change Year to 20 March 2023, against year to 20 March 2022 Company disclosed	16 per cent, from 6,868,853 to 7,944,507 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Customers served Year to 20 March 2023 Company disclosed	more than 9 million Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Parcels sent Year to 20 March 2023 Company disclosed	22,655,539 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06 Note: Gives the 1401 point of the series this profile carries for 1402 (29,023,844) and 1403 (34,305,303) from the later report.
Busiest weekday for parcels sent Year to 20 March 2023 Company disclosed	Sunday, 4,157,479 parcels (18.35 per cent of the year's parcels) Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06 Note: In this 1401 report the busiest day is Sunday; the 1403 report shows Saturday busiest in 1402 and 1403.
Most parcels sent in a single day Year to 20 March 2023 Company disclosed	128,501 parcels Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Most envelopes sent in a single day Year to 20 March 2023 Company disclosed	32,422 envelopes Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Most envelopes and parcels collected in a single day Year to 20 March 2023 Company disclosed	160,923 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Most customers served in a single day Year to 20 March 2023 Company disclosed	60,427 people Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Contact points in the network (representative offices) Quarter to 20 March 2023 Company disclosed	1,052 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06 Note: The chart's stages are 813 (1400), 880 (spring), 970 (summer), 1,026 (autumn), 1,052 (winter).
Contact points in the network (representative offices), prior year Year to 20 March 2022 Company disclosed	813 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
New representative offices opened Year to 20 March 2023 Company disclosed	253 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06 Note: Openings (253) exceed the net rise in contact points (813 to 1,052, so 239), which implies some closures; the report does not state any.
Cities covered Year to 20 March 2023 Company disclosed	more than 500 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Intercity fleet, active vehicles Year to 20 March 2023 Company disclosed	780 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06

Intra-city fleet, active vehicles Year to 20 March 2023 Company disclosed	3,000 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Line and head-office staff Year to 20 March 2023 Company disclosed	528 Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06 Note: The other ring's split, 86 line and 423 head office, sums to 509, not 528; the total is carried by the other split and the monthly series.
Distance travelled by all parcels Year to 20 March 2023 Company disclosed	11,143,787,884 kilometres Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06 Note: Gives the 1401 point of the series this profile carries from the 1403 report (14,695,782,215 km for 1402).
Parcels with a registered complaint, per 1,000 sent Year to 20 March 2023 Company disclosed	5, down from 6 the year before Source: Tipax activity report, year to 20 March 2023 · retrieved 2026-10-06
Customers who sent parcels Year to 20 March 2025 Company disclosed	2,788,550 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Counted by unique sender numbers, as the report states.
Customers who sent parcels, year-on-year change Year to 20 March 2025, against year to 19 March 2024 Company disclosed	4 per cent, from 2,681,240 to 2,788,550 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06
Customers who received parcels Year to 20 March 2025 Company disclosed	12,993,237 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Counted by unique receiver numbers, as the report states.
Customers who received parcels, year-on-year change Year to 20 March 2025, against year to 19 March 2024 Company disclosed	25 per cent, from 10,413,613 to 12,993,237 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06
Envelopes and parcels sent by intercity express Year to 20 March 2025 Company disclosed	31,528,305 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Intercity express only, envelopes and parcels together. The same report's count of parcels by weekday is a different measure and gives a different total.
Envelopes and parcels sent by intercity express, year-on-year change Year to 20 March 2025, against year to 19 March 2024 Company disclosed	19.45 per cent, from 26,393,596 to 31,528,305 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06
Intra-city next-day deliveries Year to 20 March 2025 Company disclosed	952,292 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Parcels collected and delivered within the same city on the following day; a count of shipments in that one service, not of all city deliveries.
Network contact points Last quarter of the year, 21 December 2024 to 20 March 2025 Company disclosed	1,336 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: The count the report shows for the last season of the year; it shows 1,132 for the year before.
Network contact points, prior year Year to 19 March 2024 Company disclosed	1,132 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06
New representative offices opened Year to 20 March 2025 Company disclosed	254 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: New offices only; a further 100 existing offices changed management in the year and are not included.

Cities covered Year to 20 March 2025 Company disclosed	more than 520 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06
Counter-office access points opened Year to 20 March 2025 Company disclosed	60 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Access points opened in pishkhan service-counter offices.
Parcels with a registered complaint, per 1,000 sent Year to 20 March 2025 Company disclosed	6.88 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Complaints registered, not complaints upheld or compensated.
Customer service answer rate, yearly average Year to 20 March 2025, against year to 19 March 2024 Company disclosed	86 per cent, against 82 per cent the year before Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Share of customer calls answered, averaged over the year.
Staff Year to 20 March 2025 Company disclosed	474 (194 head office, 280 line) Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06 Note: Head office and line staff as the report counts them; the page prints no date for the count.
Website visits on the busiest day 12 March 2025 Company disclosed	642,940 Source: Tipax activity report, year to 20 March 2025 · retrieved 2026-10-06
Customers served Year to 20 March 2021 Company disclosed	5,260,783 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Distinct customers who sent or received at least one parcel, counted once even when they did both.
Customers served, year-on-year change Year to 20 March 2021, against year to 19 March 2020 Company disclosed	84 per cent, from 2,851,418 to 5,260,783 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Customers who both sent and received parcels Year to 20 March 2021 Company disclosed	820,000 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Customers who sent parcels Year to 20 March 2021 Company disclosed	1,530,000 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Rounded by the report; its chart gives 1,530,092.
Customers who received parcels Year to 20 March 2021 Company disclosed	4,550,000 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Rounded by the report.
Contract customers Year to 20 March 2021 Company disclosed	1,835 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Businesses and organisations on a volume contract with Tipax.
Contract customers, year-on-year change Year to 20 March 2021, against year to 19 March 2020 Company disclosed	318 per cent, from 439 to 1,835 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Parcels sent Year to 20 March 2021 Company disclosed	13,893,384 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Parcels sent, year-on-year change Year to 20 March 2021, against year to 19 March 2020 Company disclosed	96 per cent, from 7,086,866 to 13,893,384 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06

Most parcels sent in a single day 14 March 2021 Company disclosed	125,000 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Printed as 125 thousand, a rounded figure.
Busiest weekday for parcels sent Year to 20 March 2021 Company disclosed	Saturday Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Parcels with a registered complaint, per 1,000 sent Year to 20 March 2021 Company disclosed	9 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Customer service incoming calls Year to 20 March 2021 Company disclosed	3,290,000 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Customer service response level Year to 20 March 2021 Company disclosed	88 per cent Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Share of incoming calls answered, by the automated system or by an agent.
Representative offices At 20 March 2021 Company disclosed	555 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Cities with a representative office At 20 March 2021 Company disclosed	329 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Cities with at least one Tipax representative office.
Hubs and collection and distribution centres At 20 March 2021 Company disclosed	2 hubs and 67 centres (10 regional, 57 local) Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Logistics fleet At 20 March 2021 Company disclosed	2,687 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Logistics fleet by type At 20 March 2021 Company disclosed	965 intercity, 1,722 intra-city (392 in Tehran, 1,330 elsewhere) Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: The report does not say whether the fleet is counted in vehicles or drivers.
Network workforce, including couriers, representatives and fleet Year to 20 March 2021 Company disclosed	4,575 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: The report's total of Tipax colleagues: 2,500 couriers and operators, 555 representatives, 965 intercity fleet, 373 head-office and 182 line staff. Not comparable with an employee count.
Head-office and line staff Year to 20 March 2021 Company disclosed	373 head office, 182 line Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
Line and head-office staff Year to 20 March 2021 Company disclosed	555 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06
MyTipax users Year to 20 March 2021 Company disclosed	288,907 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: MyTipax is Tipax's own ordering app and website.
MyTipax app installs Year to 20 March 2021 Company disclosed	342,189 Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06 Note: Installs during the year, not cumulative.
Years in operation Year to 20 March 2021 Company disclosed	61 years Source: Tipax comprehensive activity report, year to 20 March 2021 · retrieved 2026-10-06

Claims and compensation paid (company annual report)

FY2024-25

[Company disclosed](#)

Tipax's FY2024-25 activity report tabulates claims by cause, as confirmed complaints, compensation payments and amount paid: damage 11,927, 11,107 and 158,117,552,092; loss 3,777, 2,340 and 47,856,773,871; missing contents 1,777, 1,589 and 31,465,463,025; discrepancy 997, 538 and 6,417,509,519. The table prints no unit for the amounts and no all-cause total.

Source: Tipax FY1403 activity report · <https://tipaxco.com/> · retrieved 2026-09-15

Note: Each row also carries the report's ratio of compensation to total service, from 0.00032175 for damage to 0.00001558 for discrepancy; the report does not restate it as a percentage.

Distance and weight carried (company annual report)

FY2023-24 to FY2024-25

[Company disclosed](#)

Tipax's FY2024-25 activity report states that its parcels covered 26,834,644,147 kilometres in FY2024-25 against 14,695,782,215 in FY2023-24, growth of 83 percent, and that the declared weight carried rose 24 percent from 76,277,284 to 94,917,508 kilograms.

Source: Tipax FY1403 activity report · <https://tipaxco.com/> · retrieved 2026-09-15

Note: Weight is the customer-declared figure, as the report states.

Parcels by day of week, both years (company annual report)

Financial years 1402 and 1403, as printed side by side

[Company disclosed](#)

The FY2024-25 report prints parcels despatched by day of week for two years side by side. FY2024-25: Saturday 6,707,987 at 19.6 percent, Sunday 6,304,227 at 18.4, Monday 5,578,079 at 16.3, Tuesday 5,458,267 at 15.9, Wednesday 5,666,543 at 16.5, Thursday 4,306,493 at 12.6, Friday 283,707 at 0.8, totalling 34,305,303. FY2023-24: Saturday 5,490,036 at 18.9 percent, Sunday 4,772,560 at 16.4, Monday 5,309,958 at 18.3, Tuesday 5,028,582 at 17.3, Wednesday 4,828,085 at 16.6, Thursday 3,387,276 at 11.7, Friday 207,347 at 0.7, totalling 29,023,844, with growth of 18 percent. Saturday is the busiest day in both years and the report labels it "Tipax day".

Source: Tipax FY1403 activity report · <https://tipaxco.com/> · retrieved 2026-09-15

Note: The day labels and percentages are the report's own.

Business and group structure

Compensation limits (company annual report)

FY2024-25

[Company disclosed](#)

Tipax's FY2024-25 activity report states its compensation rules: a minimum of 400,000 toman and a maximum of 100 million toman for parcels, rising to a ceiling of 300 million toman for contract customers, and a minimum of 200,000 toman and a maximum of 1 million toman for envelopes.

Source: Tipax FY1403 activity report · <https://tipaxco.com/> · retrieved 2026-09-15

Note: Taken from the report, in a copy held by Tehran Index; figures from the website could no longer be reproduced. The report's numbers differ from an August reading of the website, and the report is the better source.

Leadership and boards

Registered board and managing director (Official Gazette)

Board table and notices of 19 August 2026

[Official record](#)

Mehrdad Fakher is the registered managing director and a board member, and Ashraf Fakher the registered chair, both re-appointed at the meeting of 11 July 2026 with terms to 11 July 2028. The board also seats four corporate members whose terms run with them: Novin Ideh Fakher Iranian, Khadamat Bar Havaei Paya Goroh Fakher Iranian, Afraz Payaneh Fakher Iranian and Arzesh Afarinan Taban, alongside the individual directors Reza Samizadeh and Amir Jalaaladdin Balazadeh. A fifth corporate member, Tondar Peyk Fakher Iranian, held a seat whose term ended on 21 July 2026 and is not current. A registered managing director is not asserted to be the public chief executive unless another fact in this profile says so.

Source: Official Gazette legal-notices portal (rrk.ir), board table and appointment notices · <https://rrk.ir/ords/> · retrieved 2026-09-15

Note: Names transliterated by Tehran Index; the Persian forms and the corporate members are available to clients. Term end dates are the portal's. Board tables on the gazette portal carry historical rows beside current ones, so the term end date is read on every row.

Ownership, capital and listing status

Legal operator (company site footer)

Site read 15 September 2026
Company disclosed

The site footer states that all rights to the site belong to the company Tipax Express Pars. Tipax is the brand, and the site's own masthead claims 66 years of history for it; the operating company is the 2017-registered entity whose gazette identity this profile carries.

Source: Tipax site footer (tipaxco.com) · <https://tipaxco.com/> · retrieved 2026-09-15

Note: It is also the evidence that separates the brand's 1973 history from the company in this profile. The cited source ties the brand to this legal person in its own words.

Registered entity

From the corporate registry record held on the profile. Personal identifiers of individuals are never reproduced.

Legal name	Tipax Express Pars · تپاکس اکسپرس پارس
Entity	private joint stock company (sahami khas) company · status active · group
Registration	1396/08/23 (2017-11-14) · registered capital 4,000,000,000,000 IRR
Registered address	n/a
Web	https://tipaxco.com · https://www.linkedin.com/company/tipax

How this document was produced

Tehran Index holds one record per company in a structured database. Each fact carries a label, a value, the period it describes, an evidence state, the source it was read from, the date it was retrieved and a note that records caveats and every later correction. This file is a rendering of that record as it stood on 2026-10-07: scripts/export-company-record.mjs against the live database; facts checksum computed locally and by the database function company_facts_md5, both d311a8381ee30b722806e48c51cb1256. Because the record moves and this file does not, the file is superseded by the live record for anything dated after the snapshot; a regenerated version carries a new version string on every page. Methodology: tehranindex.com/methodology. Scope and standards: tehranindex.com/standards.